

CAROL J. GEFFNER, Ph.D.



Carol J. Geffner, Ph.D. is Professor of the Practice of Governance, Management and Policy at the Sol Price School of Public Policy and Director of the Executive Master of Leadership Program. Dr. Geffner is well known for her thought leadership and advisory work with multi-sectorial organizations on improving human and organizational performance and the capacity for sustainable success.

Dr. Geffner is particularly interested in the intersection between organizational performance, management, and the discipline of psychology as a basis for her work. She is a nationally recognized speaker and thought leader on organizational change, CEO and executive team leadership and performance, large-scale transformation, and application of learning theory to improving operational implementation.

Dr. Geffner has served as president of Newpoint Healthcare Advisors, a national healthcare consulting firm, for the past nine years. During this time, she has worked with nonprofit and for-profit health systems as well as academic medical centers on a broad range of strategy, growth and performance issues related to the passage of the Affordable Care Act (ACA).

In prior executive positions, Dr. Geffner served as Chief Learning Officer and President, Shared Services, for a \$1.8 billion integrated newspaper and media-company in which she provided management direction and oversight for purchasing, risk management, marketing and communications and human resources. She was also the executive in charge of Information Technology.

Dr. Geffner has held faculty positions at the Peter F. Drucker and Masatochi Graduate School of Management at Claremont Graduate School and Chapman University. She has served on the Board of United Way of Orange County and the Ralph Leatherby Center for Entrepreneurship at Chapman University.

Dr. Geffner earned a Ph.D. from Claremont Graduate University, a Master of Public Administration from the University of Southern California and a Bachelor of Arts degree from the University of Toronto.